

IDENTITY VERIFICATION SERVICE

Fair Usage Policy

1 Acceptable Use

Customer shall:

- i. Use the IVS solely for lawful and legitimate identity verification purposes within the scope of its business operations.
- ii. Abide by all applicable local, national, and international laws and regulations, including data protection and privacy laws.
- iii. Access the IVS only through the interfaces and credentials provided by Innovatrics.
- iv. Keep provided authentication credentials confidential and secure, and promptly notify any unauthorized use.
- v. Use the IVS responsibly to avoid negatively impacting other users or Innovatrics infrastructure.

2 Prohibited Activities

Customer shall not:

- i. Engage in activities that result in excessive consumption of resources beyond what is considered reasonable for normal business operations.
- ii. Initiate an unusually high number of verification requests in a short period without prior notice, which could degrade the IVS's performance.

- iii. Use bots, scripts, or other automated methods to access or use the IVS in a manner that is not intended or that circumvents usage controls.
- iv. Attempt to gain unauthorized access to any part of the IVS, other accounts, computer systems, or networks connected to the IVS.
- v. Probe, scan, or test the vulnerability of the IVS or any associated system or network.
- vi. Breach or attempt to breach any security or authentication measures.
- vii. Use the IVS to engage in any unlawful, fraudulent, or malicious activities.
- viii. Transmit any viruses, malware, or other harmful code through the IVS.
- ix. Resell, sublicense, or redistribute the IVS or any part of it to third parties without our explicit written consent.

3 Usage Limits

While our pay-as-you-go model offers flexibility, to maintain optimal IVS quality, following guidelines shall be respected by the Customer at any time:

- i. Standard Rate Limit: A maximum of 3API requests per second per account. Exceeding this limit may result in throttling or temporary blocking.
- ii. Burst Allowance: Occasional bursts up to 5 API requests per second are permitted for short durations (e.g., 60 seconds) but should not be sustained.
- iii. Limit concurrent verification processes to 5 simultaneous requests. Additional requests may be queued or rejected.

Note: If Customer's operational needs require higher limits, please contact Innovatrics at support@innovatrics.com to discuss customized solutions.

4 Monitoring and Enforcement

Innovatrics reserves the right to monitor your usage of the IVS to ensure compliance with this Policy and to maintain optimal performance. If Innovatrics determine that Customer have violated this Policy, Innovatrics may at its own discretion take one or more of the following actions:

- i. Issue a warning outlining the violation and requesting corrective action.

- ii. Temporarily limit Customer's access rates or resource usage.
- iii. Temporarily suspend Customer's access to the IVS.
- iv. Terminate Customer's access to the IVS in case of severe or repeated violation.
- v. Any other action Innovatrics deems necessary

5 Fees for Excessive Use

Innovatrics reserves the right to charge additional fees for usage of IVS that significantly exceeds reasonable levels and impacts the IVS's performance.

6 Notifications

Innovatrics may update this Policy from time to time upon its discretion. Changes will be effective upon posting the updated Policy on our website or otherwise notified to the Customer. Continued use of the IVS after changes constitute acceptance of the new terms. Innovatrics may provide notifications if Customer's usage approaches or exceeds reasonable thresholds.

7 Reporting Violations

If Customer becomes aware of any violation of this Policy, please notify Innovatrics immediately at support@innovatrics.com.